

# Kadant PAAL North America Services



### Global Presence, Local Support

For more than 150 years, Kadant PAAL has been known for engineering and producing the world's most reliable balers and is recognized as a leading manufacturer of channel balers.

Today, Europe's premiere channel baler is available in North America and our commitment to service and support has never been stronger. With US-based technical personnel and remote service functionality, our global presence means local service and support is there when you need it most.

Just as important as our local service and support, we engineer our balers to ensure maintenance can be performed simply and with minimal machine downtime.

## Overview



### Reliable and Robust Design Features

- 1 Replaceable bolted wear plates
- 2 Press plate centralized greasing point
- 3 Patented cylinder rod connection
- 4 Tying twisters with bolted replaceable wear plates
- 5 Dampened wire guide roller undercarriage



### Benefits

- Low total cost of ownership
- Significantly reduced savings (of around two days) in machine downtime for complete replacement of wear plates
- Enhanced safety during both operation and maintenance
- Simple wire replacement



1 Bolted wear plate



2 Centralized greasing point



3 Patented cylinder rod connection



4 Tying system with bolted replaceable wear plates



5 Dampened wire guide roller undercarriage

# PAAL™

---

Kadant PAAL's unique baler design provides for large access doors on both sides of the baling chamber which greatly improves access and reduces maintenance-related downtime.



*Large access doors*

Kadant PAAL is committed to providing effective, reliable service support to its customers throughout North America. The main categories for spare parts include:

- Consumables – Kadant PAAL encourages end-users to hold a stock of consumable parts that can be replaced and installed by site maintenance personnel. These parts are also stocked at the Kadant PAAL warehouse in Ohio for ease of replenishment.
- Critical components that cause downtime should they fail – Kadant PAAL currently stocks these at two locations across North America and will be adding additional warehouse locations.
- Larger wear parts are stocked in Germany. With such items, there is ample warning they will need to be replaced and can be shipped without risking machine downtime.

Service support includes:

- Kadant PAAL US-based engineers are available for both in-person service and support via phone.
- Machine installations are supported by experienced Kadant PAAL engineers.
- All Kadant PAAL machines are sold with remote service functionality. In the event of a breakdown, Kadant PAAL technical support can remotely access and diagnose the problem.